

# JASON JUSTICE

## UX Designer & Researcher

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### Education

**M.S. Human Computer Interaction**

**DePaul University, Chicago, IL**

*September 2015 to June 2018*

**B.S. Psychology**

**Towson University, Towson, MD**

*August 2008 to December 2012*

### Design Practices

Responsive Design | Visual Mockups |

Rapid Prototyping | Design Thinking |

User Testing | Personas | Surveys |

Storytelling | Competitive Analysis |

Journey Mapping | Usability Testing |

Information Architecture | Wireframes |

Writing | User Interviews |

### Professional Tools

Axure | Omnigraffle | Photoshop |

Illustrator | Indesign | Adobe XD |

Invision | Keynote | Balsamic | Sketch |

Microsoft Office | Pen and Paper |

Working Knowledge of HTML and CSS |

### Work Experience

**UX/UI Designer**

**Carefirst BlueCross BlueShield, D.C**

*November 2017 to Present*

- Redesign and create new webpages for customer site through gathering requirements, designing flows, wireframe and prototype creation, and usability testing
- Conduct competitive/comparative analysis
- Write/copywrite content for theming guiding

**UX/UI Intern**

**Carefirst BlueCross BlueShield, D.C**

*May 2017 to November 2017*

- Creation of mockups, wireframes, and prototypes
- Design sitemaps and flows
- Website heuristics and ux research

**User Experience Intern**

**Emtec Inc., Chicago, IL**

*October 2016 to May 2017*

- Website heuristics and usability testing
- Website competitive analysis
- Designing corporate flyers and brand guidelines
- Wireframe creation for website redesign

**User Experience Intern**

**Getwellnetwork, Bethesda, MD**

*June 2016 to September 2016*

- Designing journey maps to elevate the patient experience
- Creating the information architecture, user flows, and mocks for a lighting feature